

APPLICATION

Efforts shall be made to reduce the extra impact and contamination of the parquet as much as possible. A doormat shall be put before the door to avoid that the fine sand particles get onto the parquet surface. These small particles can damage the varnish layer on the parquet. Underlay felt shall be applied (glued) under legs of the furniture to protect the parquet from scratching. The strong and point-load can cause damages in the parquet. It shall be noted that the various types of the woods have different hardness. But the spike heel will cause damages even in the hardest type of the woods. The rolls can scratch the parquet therefore underlay shall be put under the roll chairs or rubber rolls shall be applied.

CLEANING AND MAINTENANCE

The pre-fabricated parquet is covered with a varnish layer therefore no varnishing is required after inlaying the parquet. It may be cleaned with hardly wet - fog-wet - cloth and detergents specialised for parquet and being available in special shops. **Never wash the floor.** Contaminants not soluble in water shall be removed immediately with their relevant solvent. Never use highly corrosive substance. Avoid using chemicals for cleaning as much as possible. When the varnish layer is worn out and shall be renewed first remove the old varnish layer using fine sandpaper (P120- P150) longitudinally. The dust formed during the rubbing shall completely be removed before varnishing. Before you put the next varnish layer rub slightly the previous layer to make it a little rough. Before you start varnishing, the varnish shall be tested. Check thoroughly the adhesion, discoloration and surface quality of the test varnish layer. If the test meets the requirements you can start varnishing. Before buying a varnish please consult with the trader. (Varnish with solvent is recommended.) Renewing the varnish layer can be prolonged if protective agents available in the commerce are used regularly for treatment of the parquet.

DO NOT FORGET

The wood is a “living substance” even if it is processed. Therefore it is as sensitive to the extreme climatic conditions as the human. For the good feeling of both human and parquet good climate in the room is required. It is e.g. a relative humidity of 45-55 % in case of 20 °C temperature. If this relative humidity gets frequently or permanently below the before specified value in the heating season the parquet can be dried out and small slots can be formed in and between the parquet elements. It is a natural phenomenon. To avoid it, both the temperature and relative humidity shall be measured in the heating season. The humidity shall be adjusted if necessary

IMPORTANT!

This parquet is made of wood therefore it reflects the variability in colours, structure typical for the natural wood even in one quality batch. Therefore the parquet samples presented in the leaflets are for information only.

Wood type			Recommended for floor heating	
			Floating installation	Installation with glue
1 - STRIP	OAK	select	-	PL / CL
		natur	-	PL / CL
		nordic	-	PL / CL
	STEAMED BEECH	natur	-	-
	AMERICAN WALNUT		-	PL / CL
	CANADIAN MAPLE		-	-
	JATOBA		-	-
	MERBAU		-	PL / CL
	WENGE		-	-
	DOUSSIE		-	PL / CL
2 - STRIPS	OAK	select	PL	PL / CL
		natur	PL	PL / CL
		nordic	PL	PL / CL
	AMERICAN WALNUT		PL	PL / CL

PL = PanLoc join
CL = Classic join

General guarantee conditions for prefabricated parquet made at Parquet Factory of BAKONYERDŐ ZRT Company in Tapolca

Prefabricated parquet

Guarantee is undertaken for **all standard products** from date of manufacturing up to five years or from laying date up to five years. This guarantee covers the surface treatment (in case of normal use). Guarantee is taken for twenty-one years for the construction provided that the following conditions are met:

Transport and storage before use

- Products shall be delivered in closed transporting vehicle to protect the goods from the weather;
- Temperature and humidity in the warehouse where parquet is stored before laying shall provide 8-10 % equilibrium wet content in the wood (temperature: 20-22 °C with 45-55 % relative humidity).

Conditions for inlaying the parquet

- *Installation instructions* shall completely be followed.
- No more than 2 mm difference in level of the base is allowed. Humidity cannot be more than 2 % in the base and walls.
- Compensation joint dimensioned according to the room shall be provided next to the walls.
- No parquet is used in bathroom, sauna and kitchen (water-block).
- **The surface may be used under normal living and physical conditions only (normal climate/use, 20-22 °C and 45-55 % relative humidity).**

Conditions for inlaying the parquet in case of floor heating

- *Installation instructions* shall completely be followed except Article 4 and 5.
- No more than 2 mm difference in level of the base is allowed. Humidity cannot be more than 1.8 % in the base and walls.
- Compensation joint dimensioned according to the room shall be provided next to the walls.
- The leaflet titled “*Operation of floor-heating jointly with use of prefabricated parquet*” shall be obtained and strictly be followed the rules of preparing the base and laying as well as of the heating up and operation of the system specified by this leaflet.
- All the steps in the procedure shall be documented.
- Pre-fabricated parquet with PAN-LOC and CLASSIC joint and undivided covering layer (one-banded) and the two- and three-banded parquet with CLASSIC joint can be inlaid with sticking to the base only.
- The two- and three-banded parquet with PAN-LOC joint can be inlaid by both floating and sticking. In case of floating a floor-paper of two mm thick shall be put below the parquet.

Use, cleaning and maintenance

- All instructions for use, cleaning and maintenance specified by the manufacturer shall be followed.
- Hardly wet (fog-wet) cloth may be used only to wipe the floor.
- Never wash the floor.
- Contaminants not soluble in water shall be removed with their relevant solvent. Never use highly corrosive substance.
- Avoid treatment with chemicals. Use regularly surface protecting agents available in the trade.
- Underlay felt shall be applied under legs of the furniture; Underlay shall be put under the roll chairs.
- Avoid the strong and point-load in the parquet; use doormat.

No the guarantee is valid any more if

- Installation was not completed properly.
- It was washed with water.
- Parquet or the building structure surrounding the parquet contacted with water due to drenching, break in water pipe system, water flowed out and etc.
- Effect of wet from the building that increases the humidity in the parquet is observed.
- Aggressive (corrosive) cleaning agent was used; unusual mechanical use was observed.
- Shrinking as a result of very dry conditions is observed.

Other conditions

This parquet is made of wood therefore it reflects the variability in colours, structure typical for the natural woods even in one quality batch. The guarantee does not cover the variability resulting from the nature of the wood used for manufacturing the parquet. Therefore we recommend the customers and users check all panel after unpacking. **NO GUARANTEE IS TAKEN FOR HIDDEN FAULT RESULTING FROM FAILING TO CHECK AND PRE-SORT THE PARQUET.**

Should you be unsatisfied with parquet strips and they do not meet the design presented and countersigned we change them free of charge if they are undamaged and not inlaid yet. No the guarantee covers the damages caused by spike heel, heavy furniture, roll chairs, pets, hit, scratch, etc.

In case of floor heating we take the guarantee only if prefabricated parquet made of woods having been specified by us for floor heating and inlaid in accordance with our recommendation. The relevant data are summarised in the Table.

The surface cover is a protective layer for the walking surface. It wears out after a long normal use. **Therefore wearing of the surface cover is excluded in the guarantee.** When wearing can be observed in the cover (varnishing starts to disappear) it shall be renewed partly or fully (treatment or floor surface and re-varnishing). Surface of prefabricated parquet is treated in seven layers therefore it does not need re-varnishing after parquet laying. **Should you decide to re-varnish the product no guarantee is undertaken for varnishing.**

A primary treatment was completed on the products with oil-treated surface therefore they have to treat with oil before use. Furthermore, it has to be cleaned and provided with renewing treatment regularly, depending on its use and load.

Our guarantee does not cover damages caused by very hot and dry climate, high humidity or rapid changes of these parameters as well as discoloration resulting from sunshine and natural aging (it can be observed especially in surfaces covered by furniture and textile).

In case if our standard parquet does not meet the requirements specified for its quality category we have the right to control the spot and check the complaint. If the complaint is acceptable we repair or change the parquet at our costs. But no the additional costs – loss due to break in use – shall be covered by us.

Guarantee covers the products that are continuously in possession of the original purchaser having valid Guarantee certificate except parquet having been purchased by constructing entrepreneurs through retailer network. **Purchaser shall get a Guarantee certificate filled in.** *Constructing entrepreneurs have to issue a guarantee certificate to the final user, to owners of each apartment. This certificate is provided by the retailer when they purchase the parquet. To enforce the guaranteed claim filled-in Guarantee certificate, original invoice and Report on preparation of floor heating (in case of floor heating) are required.*



Bakonyerdő Erdészeti és Faipari Zrt.

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e-mail: zhparket@bakonyerdo.hu

www.befagparketta.hu

Guarantee certificate

of parquet manufactured in Parquet Factory of Bakonyerdő Zrt Company in Tapolca

Please study the conditions.

To be filled in by Distributor	
Company issuing the Guarantee certificate:	Number of Guarantee certificate:
Name of purchaser:	Date of purchase:
Location of inlaying (Town, street number):	
Number of the Purchasing invoice:	
Description and quality of the product:	
Sizes:	
Quantity:	m ²

To be filled in by person laying the parquet!	
Location where the parquet is laid:	Date of laying:
Heating method:	
Humidity in the base: % (at least three data measured)	
Temperature in the room when parquet was laid:.....°C	
Relative humidity when parquet was laid:.....%	
Glue applied for laying:	
Name and address of the worker laying the parquet (except in case of own completion for band parquet):	

In the Guarantee certificate the box **To be filled in by Distributor** shall be filled in by the Seller. Seal of the selling company also shall be put. Number of the Guarantee certificate consists of the actual year and a serial number starting with 1 in every year. E.g. 2004/1.

Acknowledgement of issuing the Guarantee certificate shall be filled in also by Seller. They have to be collected and mailed to Parquet Factory in Tapolca monthly, next day after the last day in the month, address: Bakonyerdő Rt. Tapolcai Parkettagyára, 8301 Tapolca, Pf. 102, to attention of the Quality management.

The other part of **Acknowledgement of issuing the Guarantee certificate** shall be kept by the Seller.

INSTALLATION INSTRUCTIONS

Dear Customers,

The parquet blocks you have purchased are of good quality and provide beautiful and hard-wearing warm flooring in your room if you follow the installation instruction below.

PREPARATION:

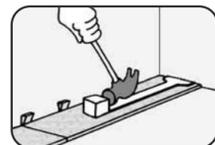
1. Study the guaranty conditions contained in Note of Guaranty thoroughly before you start to install the parquet.
2. All other building and mounting activities – e.g. painting and installation of fittings – shall be completed before laying the parquet, to avoid any damage or scratch on the parquet surface. In case of additional work, cover the parquet floor to protect from any damage during the work.
3. Check the floor base: It shall be dust-free, compact, even and dry. Check the evenness using a rule of 2 m long: If the unevenness exceeds 2 mm the floor shall be adjusted to even. Humidity in concrete shall be measured; it cannot be above 2 %. Control the humidity in the air of the room: it shall be between 40 and 60 % at usual room temperature.
4. In case of a new building and new floor base, lay down a protective foil against the humidity. Apply at least 100 mm overlap at junctions.
5. Lay down the sound-proofing layer to absorb the noise of the steps. This layer shall be 3 mm thick polyethylene foam sheet, felt, cork and corrugated paper.
6. Open packages of the parquet boards enough for the whole surface but at least few bands. Check the parquet pieces in the packages. You can observe some differences in the shades of the colour in the parquet blocks typical for the natural timber. If these differences are considered when they are planked aesthetic quality of the floor will be improved.

IN CASE YOU FIND A DEFECTIVE PARQUET STRIP, DO NOT INSTALL BUT KEEP IT. WE ARE READY TO EXCHANGE IT. HOWEVER, AFTER INSTALLATION QUALITY CLAIM IS NOT ACCEPTED!

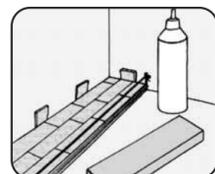
INSTALLATION INSTRUCTIONS for floating installation of BEFAG parquet with Classic system.



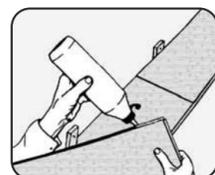
1. Place the first parquet plank in direction of the incident light: work from left to right with the incident light, with the grooved side toward the wall. (Put the plank perpendicularly to the fibre direction of the old floorboard. Wood spikes of 10-15 mm thick shall be put between the wall and parquet to form the dilation gap. In case of bigger surface (20 m²) proportionally bigger dilation gap shall be formed. In case of surfaces above 50 m² we recommend to interrupt the surface or glue the parquet planks.



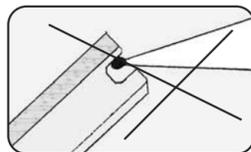
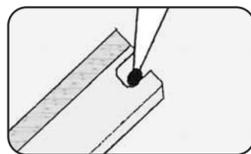
2. At the end of the row put the piece being cut into the proper size using the fixing tool. Splay the end. The fix and even splaying of the first row is very important.



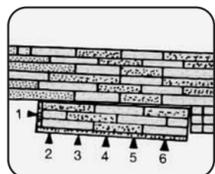
3. Never believe the wall is straight. Check if the wall is straight using a thread. Start the second row with the piece remaining at the end of the first row after cutting.



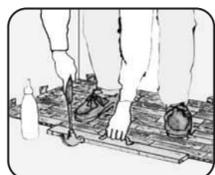
4. Put glue in the whole longitudinal groove. Dispersion glue used in the wood industry is recommended.



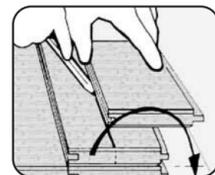
5. Take care of it that the glue is put properly in the bottom part of the groove side. Do not overdose the glue. It can prevent the complete closure of the surfaces. If the glue gets in non-proper place, e.g. the upper part of the groove and tenon it can cause difference in the level.



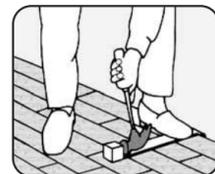
6. Take care of order of the knocks. It helps to joint up the parquet planks.



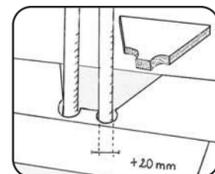
7. The knocking wood block promotes the fix jointing of the parquet planks.



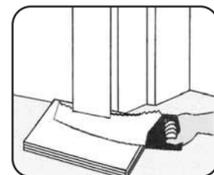
8. In the last row the parquet plank shall probably be cut longitudinally into two pieces. The cutting line may be adjusted in accordance with the figure.



9. The parquet planks in the last row shall be jointed into the place with fixing tool. Wedges next to the wall also shall be placed. In case of door sill and passing pipes 10-20 mm compensation joints shall be maintained. No the parquet can contact directly with the wall and other fixed building construction.



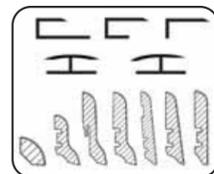
10. In case of passing pipes suitable compensation joints shall be maintained. The hole-diameters shall be at least 20 mm bigger than the pipe diameter. Glue the cut-out piece back into its place and cover the opening with pipe collars.



11. The door trim can be cut to the accurate length by laying down a piece of parquet waste and the parquet can be slipped under the door.



12. When the glue hardens (two-three hours), the wedges shall be removed and dilation gaps shall be covered with friezes and ledges.



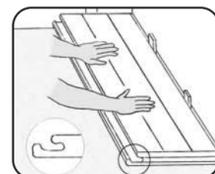
13. Various edging and additional elements.

Important!

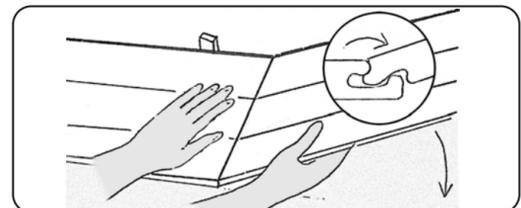
In case of floor heating only special conditions are effective. Please ask for information before purchase.



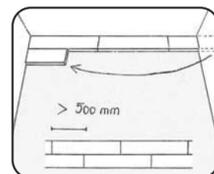
INSTALLATION INSTRUCTIONS for floating installation of BEFAG parquet with PanLoc system



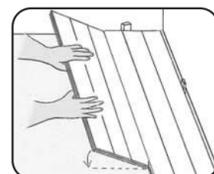
1. Place the first parquet plank as indicated in the figure in direction of the incident light: work from left to right with the tongue sides toward the wall. Keep at least 10 mm compensation joint to the wall using spikes. In case of bigger surfaces at least 1.5 mm compensation joint shall be kept for each 1 meter. In case of surface wider than 18 metres, it is recommended to divide the room by a compensation gap. It is advisable to cut off the surface at the doors. If it is not done door case must not be installed very tightly to the floor.



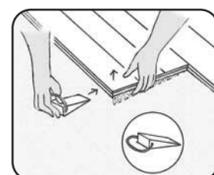
2. Press the next floor plank at an angle of 20° against the first one and lay it down. Continue in the same way along the length of the first row. Cut the last plank in the first row to the correct length and keep the suitable compensation joint. Before installation remove the possible dirt and scrapings. Dirt can cause some tightening and tension in the parquet.



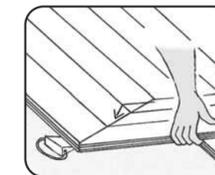
3. Start the second row with the piece remaining at the end of the first row after cutting. Keep in mind the planks end joints must be fitted in bond by at least 500 mm.



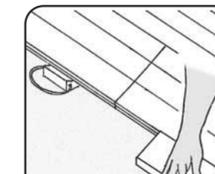
4. Fit the first plank of the second row at an angle of 20° against the first row. The edges of both planks shall be contacted in their whole length – you can help by knocking with a wood block. Press it slightly down.



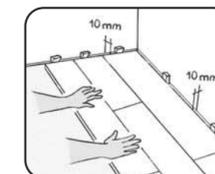
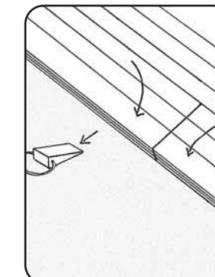
5. Slip a spike of approx. 20° angle under end of the plank placed in.



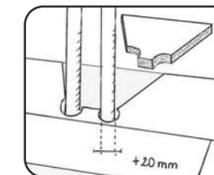
6. Fit the next plank's end at an angle of 20° against the plank laid down previously and press down.



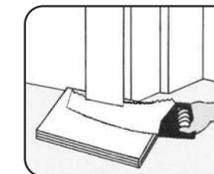
7. - 8. Adjust the plank to its place by knocking with the wood block, remove the spike and press it slightly. Tight connection can be provided by slight knocking with wood block. Continue the installation in this way.



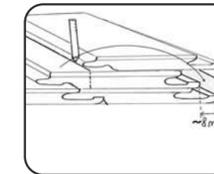
9. When three rows are completed the spikes between the wall and floor shall be checked and adjusted.



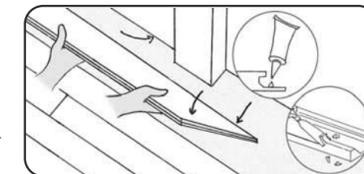
10. In case of passing pipes suitable compensation joints shall be maintained. The hole-diameters shall be at least 20 mm bigger than the pipe diameter. Glue the cut-out piece back into its place and cover the opening with pipe collars.



11. The door trim can be cut to the accurate length by laying down a piece of parquet waste and the parquet can be slipped under the door.



12. The last row of the parquet shall be cut to the accurate width. The required compensation joint shall be maintained here too: no the parquet can contact directly with the wall and other fixed building construction. It is recommended to interrupt the parquet surface at the pass in case when there is no door-sill between the rooms and to cover the gap with a covering element.



13. When plank shall be placed under a door architrave or low radiators – remove the locking edge and put some glue on it as indicated in the figure. You are able to join the next piece in horizontal position by knocking with the wood block. It results in glued joint.

14. Finally remove the distance adjusting spikes and place the covering elements and ledges.

IMPORTANT! In case of floor heating only special conditions are effective. Please ask for information before purchase.



Acknowledgement of issuing the Guarantee certificate Copy of Seller

Number of Guarantee certificate:.....

Date of issue:

Name of purchaser:.....

.....
Sign of Purchaser
(Legible sign is required.)

.....
Sign and seal of Seller

Acknowledgement of issuing the Guarantee certificate Copy of Parquet factory

Number of Guarantee certificate:.....

Date of issue:

Name of purchaser:.....

.....
Sign of Purchaser
(Legible sign is required.)

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Sign and seal of Seller